



# ADMIN APPRENTICE



## ABOUT THE ROLE

Redrow Homes are looking for an individual who is passionate about supporting others in an office environment. Working as an apprentice you will support with the day-to-day running of a busy office undertaking various administration duties on a daily basis. As part of the apprenticeship you will be studying L3 Business Administration with one of Redrow's chosen training partners.

Redrow has a proud reputation for building distinctive and high quality homes across England and Wales. We have 16 different departments who all work together to complete one goal, and that is to effectively Design, Build and Sell luxury homes.

As an apprentice with Redrow, you will join an exciting team, fulfil your passion and start gaining skills needed to build an exciting career. If you want to start earning while gaining the skills, and qualifications, then Redrow's Apprentice program is perfect for you!

Responsible to: Head of Training

## KEY RESPONSIBILITIES

To provide administration support within an office setting by:

- Answer the telephone/take messages
- Booking accommodation & taxis
- Typing, photocopying, scanning and laminating
- Ordering lunches
- Greeting visitors in a professional and courteous manner
- Raise purchase orders using in-house system
- Monitor stationary and reorder as required
- To ensure the reception area and meeting rooms are tidy
- To monitor and process post both in and out
- Assist the Office Manager and other departments with mail-shots, reports and presentations etc
- Support with administrative assistance to various departments within the divisional office
- At all times comply with company policies, procedures and instructions
- Recording of Information on our Learning Management System



### **THE PERSON (Essential)**

- IT literate with a good understanding of Microsoft Office packages
- 5 GCSEs including Maths and English at grade 4 or above (Grade C+) or an equivalent
- Willing to learn
- Good verbal and written communication skills
- Ability to take on instructions
- Good organisational skills
- Eye for Detail
- Comfortable working and communicating with all different levels of people
- Able to work in both a teams as well as own initiative
- Able to work to tight deadlines in a pressured environment

### **THE PERSON (Desirable)**

- Previous experience of working within an office

These are illustrative duties and the job holder will be expected to become involved in a range of work to enable the department to respond effectively to the requirements of the Company.